



# CHARNWOOD AC OPENS



## FAQs

*What track are the competitions held at?*

Loughborough University Track, LE11 3TU

*How do I enter the competitions?*

Via the online entry website [www.entry4sports.co.uk](http://www.entry4sports.co.uk)

*Is parking available on campus?*

Yes, please be respectful to other users of the University.

*What time should I arrive at the venue?*

Please arrive at least 90 minutes before your first event. All competition dates are expected to be full so please allow plenty of time for parking and to collect your number.

*Where do I collect my bib number from?*

The club house within the stadium.

*I am sick/injured and cannot compete; can I obtain a refund?*

No, all entries are non-refundable and non-transferrable.

*My card is being declined for online payment, can I pay another way?*

No, entry is via online payment only. If your card is being refused, there is a 99.99% chance it is due to an incorrect address being given that is linked to the card. Please give the address exactly as shown on the bank statement of the card being used.

*Can I use my own starting blocks?*

Yes, stadium and personal starting blocks are allowed for our open events.

*An event is full, can I still enter?*

Please see the entry policy for information with regards to on the day entry available for events that are full.

*How can I contact you if I need further assistance or have additional questions?*

If after reading this FAQs and the Entry Policy you have further questions, please direct them to [entries@charnwoodacopens.co.uk](mailto:entries@charnwoodacopens.co.uk) or via Facebook messenger on the event Facebook page. Any communication to any other email address will not be processed.